

HUUC Has **IT** For You!



What you need to know:

- **APPLICATION PROCESS**

Application enclosed

- **INSTRUCTION FORMAT**

On-line

- **SPRING 4 SESSION**

March 18-May 10, 2019

- **COST**

\$1100.00 (includes all applicable fees)

*Course materials additional

Hampton University University College Course Description

A+ Guide to IT Technical Support, Ninth Edition. This course is designed to meet the needs of students and professionals who want to prepare to support desktop and laptop computers as well as mobile devices. The course helps equip learners with the knowledge and skills needed to be IT professionals and to prepare learners to take the CompTIA A+ exams. While teaching the fundamentals of IT technical support using CompTIA A+ exam objectives as its framework, the course reflects current technology, techniques, and industry standards in this dynamic, fast-paced field of IT technical support.

The course covers updated hardware, security, virtualization, cloud computing, Linux and Mac OS, troubleshooting, and mobile devices. Those seeking to pass the CompTIA A+ certification exams will find the course approach and content especially helpful. All CompTIA A+ 220-901 and A+220-902 exam objectives are covered in the course.



HAMPTON UNIVERSITY
University College

A+ Guide to IT Technical Support
CS00 260-74

Please Print

Name (Mr.) (Mrs.) (Ms.) (Dr.)

First _____ Middle initial _____ Last _____

Social Security No. _____ BirthDate _____ Sex: M F

Street Address

City _____ State _____ ZipCode _____

Phone _____ Email _____

Ethnicity: (circle one) Black White Native American Hispanic African Asian No Response

Religion: (circle one) Baptist Catholic Episcopal Protestant Islam Jewish Lutheran Other

No Response

Are you a U.S. Citizen? (Circle one) Yes or No If no, indicate visa type _____ Expiration Date _____

CS00 260-74 March 18-May 10, 2019. Classes will be held online. (Check box)

Total: 40 hours / 4.0 CEUs for HU certificate, **Cost:** \$1100.00 (Note: Network certification will be provided to all participants who successfully complete certification exam.)

Payment Methods:

Make checks or Money Orders payable to Hampton University Checks (**Business, Cashiers or Certified**

Money Order)

Credit Card: MC Visa Discover AmEx

Card# _____ Exp. Date: _____ (Month/Year)

Security Code: _____ (Located on back of credit card) Cardholder Name: _____ ZipCode: _____

Received By (official use) _____ Date: _____

Mail this form: Hampton University, University College *1006 Settlers Landing Road, Suite H., Hampton, VA 23668* or if you are paying by credit card, you may enroll by phone or fax. **Phone:** 757-637-2800; **Fax:** 757-728-4175. **Scanned applications** can be emailed to kim.luckles@hamptonu.edu.

Cancellation Policy: A cancellation notice within the first week of class session is required to receive a refund or to request that a student be moved to another class date.
If you have any questions please email: kim.luckles@hamptonu.edu